

## Burgundy Bin FAQ

### **What can I put in my new burgundy bin?**

All of your recyclable material can go in your burgundy bin, which also includes an internal box (or 'caddy') for paper waste.

#### **In the inner box:**

Newspapers and magazines

Paper

Telephone directories

Catalogues

Junk mail, glossy pamphlets and white envelopes

Shredded paper (weighted down by other paper products)

#### **In the main part of the recycling bin:**

Plastic - With exception of plant pots, plastic film and carrier bags, all types of plastic waste can be recycled including bottles, tubs and food trays.

Card - All types of card are acceptable, including brown packaging card, printed card (e.g. cereal boxes), books, etc.

Food and drink cartons - including orange juice cartons (commonly referred to as waxed cartons)

Empty food tins, drink cans and aerosols - i.e. aerosols, food tins and biscuit tins (please rinse all cans and tins).

Glass bottles and jars - Any glass bottles or jars are acceptable – but empty! We don't want sheet glass or Pyrex glass as this causes problems during the recycling process.

Cans - Any steel or aluminium cans – food or drink. Again, washed please but not squashed. This can include things like biscuit tins, tea caddies, Quality Street tins etc.

Textiles - i.e. shoes tied in pairs, sheets, curtains, towels and blankets (please make sure textiles are clean and are placed in a clear(ish) plastic bag).

Small household batteries - i.e. AA, AAA, LR9, LR14, watch, torch, mobile phone. You can recycle batteries in the burgundy bin in a securely tied clear plastic bag - simply place the bag containing the batteries on the top of the paper in your caddy.

#### **Please do not put any of the following items in your burgundy bin:**

Windowpanes, cookware, Pyrex, windscreens

Plastic bags

Plastic films, polystyrene

Household waste - such as nappies, food waste, dog waste, etc.

### When are my collections?

To make things as easy as possible, your rubbish and recycling collections will take place on the same day each week - recycling and garden waste (where applicable) one week, general household rubbish the next week and so on. Please refer to our bin collection widget opposite.

### Bank Holiday Collections

There are no changes to your normal recycling collections on any Bank Holidays (with the exception of Christmas and New Year, which we will inform you about). We will collect your waste as normal on Good Friday, Easter Monday and the other Bank Holidays during the spring and summer.

### What if my burgundy bin is split, damaged or lost?

If your burgundy bin is split or damaged the refuse crew will assess if it is serviceable and safe to use. If it is not fit for purpose or the bin has been lost in the refuse vehicle, you will receive a notification through your letter box and a new bin will be provided for you free of charge. If your bin has been lost or stolen then you must contact us immediately to order a new one. Please note that these are replaced free of charge. Alternatively, you can provide your own bin providing it meets our collection requirements. If you have moved house and there is no bin present, please contact us immediately to arrange delivery of a new bin.

### What happens to my recycling?

Once the materials have been collected and sorted, they are then taken to be processed at a Mechanical Recycling Facility in Leeds. Once here, the materials are separated into type (glass, plastic, cardboard, paper, etc) and sent to manufacturers who then turn them into different products. The graphic opposite shows what happens to your recycling and what it is then turned into.

Why do the company collecting the recycled waste, empty the caddy containing paper into a burgundy bin and then empty this into the lorry?

The recycling vehicle has a split body, one half for paper and the other for the rest of the recyclable materials. When the operatives collect the burgundy bins they empty the caddies containing paper into a burgundy bin which is strapped to the back of the vehicle. When this bin is full it is then tipped into the back of the vehicle, ensuring paper is kept separate from the rest of the materials.

